

Online Banking/Mobile Banking User Requirements

System Requirements

For the best experience using our online and mobile banking systems you must use a computer that has the following:

- Microsoft Windows 10 or Mac OS X 10.12.
- Available browser updates applied for improved security that provide anti-virus and spyware protection.
- An internet connection with a minimum of 1 Mbps download speed.

Browser Requirements

Browser support is subject to change without notice, so we encourage you to configure your browser(s) for automatic updates. Use the latest version of your browser for the most secure experience. Any browsers not listed in the following table should be considered unsupported.

- ▲ **Recommended:** Provides the ideal experience
- ▲ **Supported:** Supports general functionality. May have minor behavioral or cosmetic differences.
- ▲ **Limited Support:** Supports general functionality. May have minor behavioral or cosmetic differences.
- ▲ **Unsupported:** Results may be inconsistent. May not be compatible.

Browsers	Windows	Mac OS X
Google Chrome (Current and previous two versions)	Recommended	Recommended
Mozilla Firefox (Current and previous two versions)	Supported	Supported
Microsoft Edge (Current and previous version)	Supported	Unsupported
Safari (Current and previous two versions)	Unsupported	Supported
Microsoft Internet Explorer 11.x	Limited Support	Unsupported

Note: Support for Microsoft Internet Explorer will end on October 6, 2020. After this date users will be blocked from accessing online banking through IE11.

Mobile App Requirements

Android 5.x and later	Supported
Apple iOS 13.x	Supported
Apple iOS 12.x	Supported
Apple iOS 11.x	Limited Support